

Role Description:

DIY Volunteer

Volunteering for Education Futures Trust as a DIY volunteer at The Firs supports EFT staff in breaking down barriers and fostering engagement for those participating in our DIY courses. In this role, volunteers provide advice, support, and understanding to both adults and young people.

DIY volunteering involves collaborating with course leaders to set up sessions and assist participants as needed. This may include demonstrating safe tool handling, rephrasing instructions, or showcasing skills and techniques to reinforce teaching points. Volunteers also help ensure safety around tools and materials and assist with cleanup afterward.

Key Aims:

1. Deliver a high-quality service to participants
2. Enhance the learning experience of participants
3. Listen to and support participants
4. Assist in running courses and supporting staff as needed
5. Contribute to developing an effective and well-regarded service

Main Areas of Responsibility:

- Help retain participants by creating a welcoming, friendly, and non-judgmental atmosphere
- Listen to others and provide empathetic responses
- Report any concerns about participants, schools, or other beneficiaries to the group lead or Volunteer Coordinator
- Offer an extra pair of hands for various tasks to ensure smooth activity operations
- Perform routine tasks such as setting up and clearing away, while adapting to the varying needs of the day and participants
- Support service leads by assisting with equipment
- Help organize and transport materials needed for courses
- Provide regular feedback on the service's effectiveness as requested

- Undertake other necessary duties as identified
- Adhere to the equal opportunities policy of the Education Futures Trust